



GATE CONSTRUCTION

«ГАТЕ Иншаат Тааххут Санайи ве Тиджарет»
АҚ Үшінші Қазақстан Филиалы

Третий Казахстанский Филиал АО
«ГАТЕ Иншаат Тааххут Санайи ве Тиджарет»

Third Kazakhstan Branch of
GATE Insaat Taahhut Sanayi ve Ticaret A.S.

QUALITY POLICY

GATE is a Company that aims high quality product/service outputs on all its processes by focusing customer satisfaction, continuous improvement, and environmental sustainability over its business area which includes but not limited to engineering, procurement, construction, installation/assembly and commissioning works in petrochemical, oil and gas processing, power and civil construction industries.

To ensure and improve quality of provided products/services, GATE commits to:

- Continuously improve Quality Management System of Company in compliance with the requirements of the international standard ISO 9001, using process approach and risk based thinking, with the data received from outputs of system's processes (review meetings, feedbacks, lessons learned, best practices, site reports).
- Provide a positive safety culture in which every employee, subcontractor and visitor feels free to speak up about non-conformances, unsafe situations or any other health, safety, and environmental issue. Ensure that employees are familiar with related risks and they take reasonable care of their own health and safety and that of others who may be affected by their activities, by carrying out their duties in a safe manner in accordance with company policies and procedures.
- Follow all the acceptable legal requirements of the Republic of Kazakhstan, requirements of customers, contracts, standards, norms, and technical specifications in frame of quality sustainability of works and services.
- Encourage all employees to use process approach and risk-based thinking over all activities, identify and evaluate the risks/opportunities, determine and plan how to handle with them, apply these actions and analyze the efficiency of work done by re-evaluation of matrix scores.
- Continuously improve competence and level of its employees' qualification through trainings. Making them involved into active participation on improvement of Company activities, with purpose to meet the needs of our Customers, provide safe working environment and achieve quality objectives of GATE.
- Use good communication with customers, aware of health and safety requirements and respectful to the environment.
- To be aware of the importance of organizational knowledge gained by previous experiences, lessons learned and best practices.
- Minimize re-work ratios to improve time-cost-resource efficiency. GATE analyzes process control point outputs (non-conformities, o/s&d reports, failed tests) to improve work efficiency, by determining the causes of re-works, planning how to prevent re-occurring of these issues, doing the actions planned, checking whether these actions are available.
- Determining its quality objectives, taking required action plans to achieve these goals, evaluating these plans efficiency based on the key performance scores on a monthly base and on Management Review Meetings.



Serhat Puturgeli

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